

## MISSION STATEMENT

"The Police Department has a unique mission of providing civil aviation security, a safe secure environment for the users, tenants and fellow employees of the Memphis International Airport while guarding the inherent rights of all persons objectively and equally."

## PHILOSOPHY

To accomplish this mission, the department will maintain a state of readiness through the constant training and development of personnel, and testing of the department's fitness level to respond to the distinctive needs of an international airport environment. Our primary emphasis is civil aviation security. Our secondary responsibilities include general law enforcement, public safety, physical property security, emergency planning and disaster operation, counter terrorism, and executive/dignitary protection. We recognize our role as airport ambassadors to the City of Memphis and we are ever vigilant to maintain a positive relationship with tenants, passengers, and fellow employees, committed always to look for ways to improve in all we do. To accomplish our mission, we embrace the following values:

1. **ETHICS ABOVE ALL ELSE** - The decisions and actions we take, whether personal or professional, will adhere to the highest moral standards and comply with the "Police Officers Code of Conduct", so the public trust is not compromised.
2. **TEAMWORK** - The members of the Police Department are part of the Memphis International Airport Team. We work in partnership with our fellow employees, the tenants and users of the facilities, and all facets of local, state, and federal government in order to accomplish our stated mission.
3. **SERVICE BEFORE SELF** - We perform our jobs in a friendly, professional, courteous, and efficient manner to all we work with and serve.
4. **EMPOWERMENT** - We encourage all members and everyone we serve to become involved and take responsibility for positive resolutions of challenges facing the Airport Authority.
5. **EXCELLENCE** - Embrace a personal work ethic of quality and accountability through continually meeting high personal and professional standards of job performance in accordance with customer expectations.

## VISION

In the field of policing an international airport facility, the department and its members will be recognized as an international standard for others to aspire to attain. This will be attained through the accomplishments of its members, the meeting of its mission and always adhering to its values. The Police Department will constantly review its performance and will collectively guide its future through the teamwork of its members and sensitivity to the needs of its customers.